The NYS Coalition for Children’s Mental Health Services
and the NYS Office of Mental Health

November 27 - 28, 2012
The Saratoga Hilton
Saratoga Springs, NY

The NYS Coalition for Children's Mental Health Services
and the NYS Office of Mental Health

Children’s Mental Health Services
Staff Development Training Forum

DESIGNING OUR FUTURE:
Integrating, Empowering & Supporting Children and Families
The NYS Coalition for Children’s Mental Health Services, in collaboration with the New York State Office of Mental Health, is pleased to announce their collaborative 2012 STAFF DEVELOPMENT TRAINING FORUM. Again this year, the NYSOMH HCBS Waiver and SPOA Annual Statewide Training and the Children’s Coalition Annual Training combined resources and expertise into the largest children’s mental health staff development Training Forum in New York State.

General Information

Hotel Accommodations and Meals
To make your hotel reservations at the Saratoga Hilton please call the hotel directly as stated on the enclosed Hotel Reservation Form. Meals are included in the Saratoga Hilton hotel fee ONLY. If you are NOT staying at the Saratoga Hilton, and if you are a commuter you MUST purchase meal tickets using the enclosed registration form. Reminder: Dinner on Tuesday evening is ON YOUR OWN. The village of Saratoga offers an array of dining opportunities for everyone.

We encourage you to go into town for dinner and then come back to the Saratoga Hilton for our Social which will offer a fun DJ, dancing and raffles!!

Family Scholarships
The Coalition encourages all of its member agencies to send family members to the Training Forum. A limited number of scholarships are available to parents, family and youth to cover the hotel cost for one night (includes registration, one night stay, breakfast and lunch). Please email a request for scholarship to info@cmhny.org. Scholarships are awarded on a first-come, first-serve basis.

Don’t miss out on this great opportunity to participate in the Annual 2012 Staff Development Training Forum

- Receive state-of-the-art education on issues pertaining to children’s mental health services!
- Participate in networking opportunities with colleagues such as direct care givers, family members, senior supervisors and executives from children’s mental health service community providers!
- Enjoy the beautiful surroundings of Saratoga Springs, NY!

Thank You to Committee Members

Wendy Arnold, Tioga County Mental Health
Kate Castell, Co-Chair, Astor Services for Children & Families
Rose Gong, OMH, Children and Family Services, RTF Coordinator
Gary Hook, OMH, Children and Family Services, HCBS Waiver Coordinator
Heather Lane, OMH, Children and Family Services, SPOA
Zygmunt Malowicki, Co-Chair, House of the Good Shepherd
Marion Mossman, MHA in Ulster
Sue Mustard, Parent, Hillside Family of Agencies
Sandra Ohlsen, Catholic Charities of Broome County
Kathy Perkins, LCSW, House of the Good Shepherd
Jackie Ray, Family Advocate, Hillside Children’s Center
Jeff Shapiro, Westchester Campus RTFs & Herschel Alt Westchester Day Treatment, JBFCS
Dianne Smith, Pathways, Inc.
Donald Smith, LCSW, St. Catherine’s Center for Children
Melodie Swanson, Schoharie County Mental Health
Pat Volker, Parent, Hillside Children’s Center
8:30am – Registration

10:00 – 11:30am

**Pre-Conference Workshop:**
Healing Therapies and Alternative Interventions: Self-Care for Staff
Barbara Murphy, Clinical Specialist, Children & Youth Division, Catholic Charities of Broome County, Binghamton, NY

Chronic stress can have a profound impact on our health, and yet it is something most of us live with every day. Because knowledge is power, this workshop will arm you with information that has the potential to be life changing. Not only will you leave with an understanding of the role chronic stress plays in your health, but with quick and effective strategies to greatly reduce stress in your life.

10:00 - 11:30am

**Full Coalition Meeting**
This meeting is for members of the NYS Coalition for Children’s Mental Health Services only.

11:45am – 1:45pm

**Keynote Address & Awards Luncheon**
Welcome: Clyde Comstock, COO, Hillside Family of Agencies and President, NYS Coalition for Children’s Mental Health Services, Inc.

**Keynote Address:**
Trauma and Recovery: A Child’s Traumatic Pathway to Adulthood and Wellness
William Kellibrew IV, a survivor of child sexual abuse, neglect, homicide, suicidal attempts and hospitalizations, William defied the odds against him and today he is a White House ‘Champion of Change’ working to end domestic violence and sexual assault.

**About Keynote Speaker**
William Kellibrew IV is a native Washingtonian and an international advocate for civil, human, women, children and victims’ rights. He is a sought after motivational speaker throughout the world on issues related to trauma and recovery, trauma-informed care, poly-victimization, and has extensive experience developing and directing civic engagement campaigns, work around public policy issues, and campus organizing. Has appeared on Oprah and consults with the Substance Abuse and Mental Health Services Administration’s National Center for Trauma-Informed Care.

At age 6, he was violently raped by his mom’s neighbor and at age 10, he watched helplessly as his mother and twelve year old brother were shot in their living room by his mother’s ex-boyfriend. The killer took his own life, but not before he had William beg for his life at gun point. Nearly three hours would pass that day before he was reconnected with the rest of his family, not knowing if they were dead or alive. The next day, William witnessed his grandfather shoot the next door neighbor. Witnessing two shootings in two days shocked and terrified him for years.

At age thirteen, William attempted suicide and was hospitalized more than nine times to grapple with his trauma, Post Traumatic Stress Disorder (PTSD) and clinical depression. William’s road to recovery was rough and often turned to violence, drugs, alcohol and unhealthy relationships as symptoms of his traumatic experience.
<table>
<thead>
<tr>
<th>Session A-1 (2:00 – 3:30pm)</th>
<th>Youth Voice and Engagement – Making It Happen!</th>
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<td>Jutta Dotterweich, Extension Associate, Cornell University, Ithaca, NY</td>
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It is critical to involve young people in decisions that affect them, but just as important it is to engage them in decisions that influence programs and organizations (policies and practices). Only then can we effectively and comprehensively address young people’s needs and nurture their potential. This workshop will explore ways to involve young people in meaningful ways and provide tools and examples of successful youth adult partnerships.

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<tr>
<th>Session A-2 (2:00 – 3:30pm)</th>
<th>The Incredible Years: An Incredible Curriculum to Build Parenting Skills!</th>
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<tr>
<td>Jennifer Bement, Certified Parents as Teachers Educator and Incredible Years Instructor, Child Development Associate and Family Development Credential, Family Resource Centers of Crestwood Children’s Center; Hillside Family of Agencies, Rochester, NY</td>
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<tr>
<td>Jada Meeks-Worth, Certified Parents as Teachers Educator and Incredible Years Instructors, BSW; Family Resource Centers of Crestwood Children’s Center; Hillside Family of Agencies, Rochester, NY</td>
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This workshop will share the philosophy and format of The Incredible Years. Group discussions and activities will focus on benefits and barriers of praise and encouragement vs. corporal punishment. Attendees will have the chance to practice IY strategies and strength-based approaches to learning.

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<th>Session A-3 (2:00 – 3:30pm)</th>
<th>Young, Male and Black: Strategies to Encourage and Empower</th>
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<tr>
<td>Greg Owens, Director of Special Projects, Office of Strategic Planning and Policy Development, NYS Office of Children and Family Service, Rensselaer, NY</td>
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The session will focus on Black Males and encourage a learning exchange of ideas about ways to identify and encourage the many positive attributes that already exist, and strengthen the areas where individual and structural impediments interfere with achievement and success.

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<th>Session A-4 (2:00 – 3:30pm)</th>
<th>Valuing Recovery and Wellness: Personal Stories of the Journey</th>
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<tr>
<td>Michael Kelsey, County Legislator Chairman of the Eastern Dutchess Coalition on Youth, Poughkeepsie, NY</td>
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<td>Katie Luchnick, Waiver Service Provider, Astor Services for Children &amp; Families, Poughkeepsie NY</td>
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<tr>
<td>George and MaryLynn Valis, Parent Advisory Board Members, Astor Services For Children &amp; Families, Poughkeepsie, NY</td>
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<tr>
<td>Sue Cunningham, Parent Advisory Board Members, Astor Services For Children &amp; Families, Poughkeepsie, NY</td>
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Wellness and Recovery: words that do not easily come to mind for people when a family member is diagnosed with a mental illness. This presentation will give an overview of the importance of making a connection to positive future outcomes for those who are living with someone with mental illness. Panelists will share their individual stories about their challenges and successes, in the hopes of providing others with hope and inspiration for their own lives or for the people they love, care for or serve.

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<th>Session A-5 (2:00 – 3:30pm)</th>
<th>Creating Direct Care Change Agents through Rapid Cycle Change</th>
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<tr>
<td>Jaime Wilson, M.S., Behavioral Specialist, Finger Lakes RTF Hillside Children’s Center, Auburn, NY</td>
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<tr>
<td>Mike Guarino, Unit Supervisor, Finger Lakes RTF Hillside Children’s Center, Auburn, NY</td>
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Finger Lakes RTF unit child care supervisors will present their experiences with a plan-do-study-act rapid cycle change pilot that was initiated at the RTF and campus school during the 2011-2012 academic year. This simple, powerful model emphasizes the unit team’s control and oversight of quality improvement, including goal setting, data collection, data analysis, and project implementation, each change cycle being completed within a 4 to 8 week time frame.

Session A-6 (2:00 – 3:30pm)

6 Recovery Zones and Comfort Rooms, one RTF’s Journey Towards Wellness and Recovery Oriented Practice

Deborah Mondello, MS, Associate Director and Assistant CPI Director of the RTF’s, Goldsmith Center for Adolescent Treatment, Hawthorne, NY

One RTF’s journey moving towards recovery orientated practice through a change in the usage of their acute care unit to create a “Recovery Zone” in addition to the development of a Comfort Room. Data collection around daily usage, disposition, restraint trends, and reduced hospitalizations will be discussed. Challenges around the around the cultural shifts required, struggles, and future planning will be included.

Session A-7 (2:00 – 3:30pm)

7 How Data & Analytics Are Changing Payer Expectations & Shaping The Delivery Of Services: The Community Care Case Study

James Schuster, MD, MBA, Chief Medical Officer, Community Care Behavioral Health Organization

With new federal legislation, regulation, and reform shaping the health care industry, there is an increased demand for reduced costs and better outcomes from both payers and providers. This has resulted in one consistent trend – an increased focus on data, metrics, and analytics. In this engaging session, we’ll review how Community Care Behavioral Health is using data and how metrics and outcomes have affected their relationships with provider organizations. The session will review how payers can use financial leverage to asset providers in more outcomes-focused output, how providers can use clinical data systems to show efficacy to payers and the use of data and metrics in Community Care Behavioral Health.

Session A-8 (2:00 – 3:30pm)

8 A Caregiver Support Group for Healing: Utilizing a Trauma-Informed Lens

Dr. Craig Cypher, PsyD., Crestwood Children’s Center, Rochester, NY
Paula Cummings, Family Advocate, Crestwood Children’s Center, Rochester, NY
Lynn Webster, Parent, Better Days Ahead, Rochester, NY

The Caregiver Trauma Support Group at Crestwood Children’s Center was developed to address the needs of caregivers to work through the always emotional and often traumatic aspects of raising children with behavioral needs. The 6-week curriculum is based on principles of Trauma-Focused Cognitive Behavioral Therapy. With Clinical and Family Advocate support, family members learn about what trauma is and how it applies to parenting children with mental health issues, the physiological and psychological effects of trauma, and ways to overcome the effects of trauma through an emphasis on building skills and supports.

3:30 – 3:45pm Break
3:45 – 5:15pm | Workshop Session B

Session B-1 (3:45 – 5:15pm)
The Dance of the Partnership
Susan Albamont, Statewide PEM Coordinator, NYS Office of Mental Health, Ulster Park, NY

While everyone agrees that professionals and families need to partner, most would also agree the partnerships look very different to different people. In this workshop we will look at the partnership of professionals and families (including the youth), as they plan to address the youth’s social, emotional and behavioral concerns. It will include: What is the partnership and why is it important? How do we develop stronger partnerships? How do families identify and maintain positive partnerships?

Session B-2 (3:45 – 5:15pm)
Resources and Tools for Engaging and Supporting Parents Using Mental Health Services
Lorraine McMullin, BA, Director of Family and Trauma Initiatives, Mental Health Association in New York State, Inc., Albany, NY
Deborah Faust, BA, Director of Criminal Justice and Suicide Prevention Initiatives, Mental Health Association in New York State, Inc., Albany, NY

Presenters will share information and tools on how to engage and support parents who have mental health treatment histories in supporting the treatment and recovery of their children with emotional and behavior challenges. Presenters will learn about recovery skills and available resources and supports to strengthen engagement and recovery of the family of children with emotional and behavioral challenges.

Session B-3 (3:45 – 5:15pm)
Real Life Heroes; A Developmental, Attachment-Centered Intervention for Children with Complex PTSD
Richard Kagan, Ph.D., Principal Investigator, HEROES Project, Parsons Child and Family Center, Albany, NY

Participants will explore how creative arts activities and the metaphor of heroes can be utilized to engage children and caregivers to work in trauma-informed treatment programs with Real Life Heroes, a treatment program for children with traumatic stress. Parsons HEROES Project will also be presented including results of current research and key lessons learned from implementation of an integrated trauma and attachment-focused learning collaborative in child and family service and mental health treatment programs.

Session B-4 (3:45 – 5:15pm)
Trauma Informed Care: Implementation of Evidence Based Trauma Focused-Cognitive Behavioral Therapy (TF-CBT)
Renée Lynn Zeoli, LMSW, CASAC, Licensed Master Social Worker II/ Primary Therapist, Sagamore Children’s Psychiatric Center, Dix Hills, NY
Donna Hamilton-Gross, Clinical Manager, The House of the Good Shepherd, Utica, NY
Sandy Farnell, Clinician, The House of the Good Shepherd, Utica, NY
Christina Hoyt, Clinician, The House of the Good Shepherd, Utica, NY

This session provides an overview of trauma among children, and how effective Trauma Focused-Cognitive Behavioral Therapy is in inpatient and residential settings. Data and results since implementation will be shared as well as how community and family involvement impact positive outcomes.

Session B-5 (3:45 – 5:15pm)
RTF Quality Improvement Project: Specialized Treatment to Improve Quality and Outcomes for High-Cost Cases at Residential Treatment Facilities
Representatives from participating agencies: Hillside Family of Agencies; SCO Family Services; Parsons Child and Family Center, Jewish Board of Family and Children Services and Child and Family Services

The State Office of Mental Health has identified a cohort of youth, who are lingering in residential settings and/or cycling in and out of acute psychiatric settings for long periods of time, rarely returning to home or community throughout their treatment stays. This session will focus on family connection planning interventions for youth and discuss elements for successful family connection planning with demonstrated positive outcomes in the lives of participating young people and their families.

Session B-6 (3:45 – 5:15pm)

Building Blocks to a Better Future for Youth

Cara Harris, Senior Skill Builder, Hillside Children’s Center-Waiver Program, Syracuse, NY
Kerry O’Brien, Skill Builder, Hillside Children’s Center-Waiver Program, Syracuse, NY

It is often stated that it takes a village to raise a child. In many ways this is true for providing services for our youth with mental health needs. Every service provider has their own unique strengths that they bring to the table when providing services. This workshop will give direct care staff the opportunity to brainstorm and work with others to build new ideas to better serve the youth. Attendees will have the opportunity to share resources, participate in interactive activities and come away with more information and ideas to better serve the youth. Topics that will be discussed include: life skills, self-esteem, coping mechanisms, hygiene, and social skills.

Session B-7 (3:45 – 5:15pm)

Legal Issues in Agreements Between Behavioral Health Providers, Health Homes and Managed Care Organizations

Whitney Magee Phelps, Of Counsel, Greenberg Traurig

This session will share tools and offer provider’s insight into legal and contracting issues with managed care organizations, health homes and alliances.

Session B-8 (3:45 – 5:15pm)

A Community Response to Adverse Childhood Experiences (ACE): Whole Person Support for Resilience & Recovery

Heather Larkin, PhD, LCSW-R, Assistant Professor, UAlbany & the HEARTS Initiative, Albany, NY
Tony Cortese, St. Anne Institute
Bill Wolfe, LaSalle School
Tom Huilhan, Troy Housing Authority
Liz Smith, Community Hospice
Liz Hitt, Homeless and Traveler’s Aid Society
Duane Vaughn, The WAIT House
Don Smith, St. Catherine’s Center for Children
Audrey LaFrenier, Parsons Child and Family Center

Adverse Childhood Experiences (ACE) are associated with costly later life health and social problems. Ten well-established Capital Region agencies, the UAlbany School of Social Welfare, and Prevent Child Abuse NY developed the HEARTS Initiative for a more powerful ACE Response in the Capital Region and surrounding counties. HEARTS partners connect programs and interventions to client ACE background characteristics and unite them within a culture of recovery that mobilizes resilience through social supports (see also www.aceresponse.org).

Dinner on Your Own

8:30 – 11:30pm
Networking Social
Join your colleagues back at the hotel for fun with a DJ, dancing and raffles!!
8:30 – 9:00am

Morning Keynote Address
The Future of Children’s Behavioral Health Services in NYS
Kristin Woodlock, Executive Deputy Commissioner, NYS Office of Mental Health, Albany, NY

9:00 – 10:00am
The Power of Wellness in Drumming
Mike Veny, Mental Health Speaker

Mike Veny is a drummer, entrepreneur, speaker, and consultant. He has been able to parlay his love of music, and of drumming in particular, into multiple successful career paths and charitable endeavors.

Having truly motivated people is a very powerful thing – absenteeism goes down, productivity goes up, people get along better, and it makes your organization a more exciting place to be. Unfortunately, finding ways to keep “the troops” motivated can be difficult, especially when many team-building activities have passed the “new and fun stage” and moved right into the “boring and tired stage.” Are you ready to make some noise?

10:00 – 10:15am Break

10:15 – 11:30am | Workshop Session C

Session C-1 (10:15 – 11:30am)
The Transformation of Intake: Engaging and Transitioning Families and Youth to the RTF
Ellen Blaufus, LCSW, Linden Hill
Cindy Chen, LCSW, Linden Hill

Vivian Santana – Parent Advocate, JBFCS
Mary Jo Díaz-Weber, NNP, Linden Hill
Phil Williams, Team Leader, Linden Hill
State & Community Representatives TBA

This presentation will provide a model that will help RTFs transform their intake procedure in preparation for the Behavioral Health Organization process; as well as to improve their continuum of care from referral sources to the RTF for children and families.

Session C-2 (10:15 – 11:30am)
Responding to Sexual Behavior Problems in Children Age 12 and Under
Brent Ewell, LCSWR, Oatka Valley Associates, Batavia, NY

This workshop will provide a basic overview of what constitutes normal and acceptable sexual behaviors in pre-adolescent children, and a basic typology and descriptive continuum for young children who display sexual behaviors that are problematic. It will provide an introductory to intermediate level overview regarding response to sexual behavior problems in pre-adolescent children, including assessment and treatment intervention and consideration of questions regarding placement and supervision issues.

Session C-3 (10:15 – 11:30am)
Improving Family-to-Family Services in Children’s Mental Health
Kimberly Hoagwood, Ph.D, Co-Director, IDEAS Center, Vice Chair for Research in the NYU Department of Child and Adolescent Psychiatry, NYU Child Study Center, New York, NY
Serene Olin, Ph.D, Deputy Director, IDEAS Center, Associate Professor of Child and Adolescent Psychiatry at New York University's Department of Child and Adolescent Psychiatry, NYU Child Study Center, New York, NY
Michele Pollock, Senior Research Coordinator, IDEAS
Improving Family to Family Services in Children’s Mental Health is a five-year research grant from the National Institute of Mental Health aimed at characterizing family support services (particularly the role of family peer advocates) in Home and Community Based Services (HCBS) Waiver Programs. Kimberly Hoagwood will present preliminary findings from Phase I and discuss Phase II of the study.

**Session C-4 (10:15 – 11:30am)**

**Youth Advocate and Provider Partnerships: Dispelling The Myths**

Elizabeth Breier, Director, Family Support Programs for Families on the Move of NYC, Inc., Staten Island, NY
Angelique Wilson, Senior Youth Advocate, Families on the Move of NYC, Inc., Staten Island, NY
Shamar Sowell, Youth Advocate of the Year 2012, Families on the Move of NYC, Inc., Staten Island, NY
Ileana Carrion, Youth Advocate, Families on the Move of NYC, Inc., Staten Island, NY

Dispelling the myths of peer youth advocates and provider partnerships. A presentation on successfully partnering with providers to implement family support programs within or in collaboration with provider organizations. Discussion on what works, what doesn’t, and mentoring youth advocates, with a question and answer session to address questions and concerns from providers.

**Session C-5 (10:15 – 11:30am)**

**The Child Psychiatry Education and Support Program for Primary Care Clinicians: An Initiative to Better Meet the Mental Health Needs of Children and Adolescents in our Community**

Jeffrey M. Daly, MD, Medical Director for the C.A.P.E.S. Program, Four Winds Hospital Saratoga, Saratoga Springs, NY

Dr. Daly will present on the Child Psychiatry Education and Support (C.A.P.E.S.) Program for Primary Care Clinicians. This is an initiative to better meet the mental health needs of children and adolescents by bringing together the services offered by PCP’s, Child Psychiatrists and other mental healthcare providers in our community. Review of the educational, consultation, and referral services provided by this program will be discussed.

**Session C-6 (10:15 – 11:30am)**

**Collective Data on Client Outcomes and System Performance for Data-based Decision-Making/Quality Improvement**

Marleen Radigan, DrPH, Deputy Director, Office of Performance, Measurement and Evaluation, NYS Office of Mental Health

The presentation will review collective data on client outcomes and system performance for data-based decision-making and quality improvement assurance. CANS-MH, CAIRS and FACS/YACS data will be presented as well as how data is used operationally to monitor Waiver programs.

**Session C-7 (10:15 – 11:30am)**

**SPOA Meeting**

Heather Lane, OMH Children and Family Services, SPOA Coordinator

This session will discuss how the advent of managed care, behavioral health organizations and health homes will impact local systems of care and the children they serve. SPOA coordinators will have the opportunity to examine how these impending changes will affect their role and the future of SPOA services.
11:30 – 11:45am Break

11:45am – 1:00pm | Workshop Session D

**Session D-1 (11:45am – 1:00pm)**

**Family Group Conferencing: Using Restorative Practices as Means to Connection, Healing and Person-Centered Care**

*Jon Rice, Program Specialist 2, NYS Office of Mental Health (OMH) Office of Quality Management*

This workshop will explore the negative outcomes of disconnection through a Restorative Practices lens whether these occur within the realm of the mental health, criminal justice or child welfare fields. Such a lens will assist us in focusing on those areas where reconnections are possible and positive outcomes are in reach. This lens will point us away from seeing harm being about rules being broken, laws being violated and labels being applied and toward a greater awareness of the relationships that have been affected, the needs created and concrete Restorative tools we can utilize in order to restore connections and yield healing. One such tool is the Family Group Conference. The power of using particular questions and employing easily accessible skills will be demonstrated as several audience volunteers will join in a role play taking place in the aftermath of a youth’s harmful behaviour which has had ripple effects among the professionals, peers and family connected to the youth.

**Session D-2 (11:45am – 1:00pm)**

**RTF Medical Directors Roundtable**

*Matt Perkins, MD, Medical Director, Division of Children and Families, NYS Office of Mental Health*

Take this opportunity to meet the new OMH Children’s Medical Director and share concerns and practices.

The Coalition will submit a list of topics to OMH prior to the session for review and discussion, including but not limited to: psychopharmacology issues, increasing rates of AP use in kids, etc.

**Session D-3 (11:45am – 1:00pm)**

3 Open Forum: Family Support Providers

The Hudson Region Family Support group is in the process of developing a white paper on the emerging trends and changes related to BHOs & MCOs. We welcome family support members to join us for an interactive discussion.

**Session D-4 (11:45am – 1:00pm)**

4 Breaking the Cycle: Non-Violent Conflict Resolution Through Forgiveness

*Hashim Garret, CEO, Wisdom and Understanding, Motivational Speaker, Ulster Park, NY*

*Johann Christoph Arnold, Author, Breaking the Cycle, Ulster Park, NY*

In this presentation, internationally recognized peace and reconciliation advocates share their personal stories of experiencing great trauma and injury, their journey toward forgiving the perpetrator and the empowerment that came through the act of forgiving. Complimentary copies of the book “Why Forgive?” which contains 51 different stories of people, who forgave (including the speakers), are offered to all attendees.

**Session D-5 (11:45am – 1:00pm)**

5 Predicting Youth and Family Outcomes: The Use of Predictive Analytics, an RTF Case Study

*Maria Cristalli, Chief Strategy and Quality Officer, Hillside Family of Agencies, Rochester, NY*
David Middleton, Business Intelligence Manager, Hillside Family of Agencies, Rochester, NY

With Medicaid Managed Care on the horizon, there is no better time to understand what treatment interventions work for whom and why. Predictive Analytics is a tool that enables an organization to use characteristics known at referral to predict key outcomes for a program.

**Session D-6 (11:45am – 1:00pm)**

**6 CANS-MH Family Strengths and Needs Domain Outcomes with OMH Waiver 2010 Admissions per CAIRS**

OMH Parent Advisors & Waiver Family Support Staff
Moderator: Barbara Callahan, HR Parent Advisor

A panel of Waiver Family Support staff will share their success, strategies and tools utilized in improving family strengths in a number of dimensions on the CANS-MH. Parent Advisors will facilitate discussion with HCBS Waiver Family Support staff on how they have increased family strengths in the CANS-MH dimensions of Involvement, Physical/Behavioral Health, Resources, Knowledge, Organization, Supervision, Safety and Residential Stability

**Session D-7 (11:45am – 1:00pm)**

**7 The Regional Youth Partners and YOUTH POWER: Our Peer Role in Youth Engagement and Empowerment**

Desiree Moore, Long Island RYP, YOUTH POWER!
Pauline Gordon, New York City RYP, YOUTH POWER!
Jessica Hollins, Western RYP, YOUTH POWER!
Representatives, Central Region RYP, YOUTH POWER!

This presentation serves to explain the role of Regional Youth Partners (RYPs) in youth empowerment and engagement. There will be an opportunity to speak directly with each RYP and ask questions about youth engagement throughout NYS.

**Session D-8 (10:15 – 11:30am)**

**8 Utilization Review and its Impact on Service Delivery in New York City**

Sudhir Nayyar, LMSW, Utilization Review Specialist, St. Luke’s and Roosevelt Hospitals-New York City Children’s Single Point of Access, New York, NY

The presentation will focus on the Utilization Review system in New York City. This will include: 1) How the process has been implemented; 2) The use of CANS (Child and Adolescent Needs and Strengths assessment) and documentation to justify the Recertification/Continued Stay; and 3) The impact upon wait lists, quality care, fiscal feasibility and service utilization in New York City.

1:00pm Adjournment
The NYS Coalition for Children’s Mental Health Services and the NYS Office of Mental Health is pleased to announce a paper-free registration process! All registrations will be submitted online.

Go to www.cmhny.org/registration to register and complete the form. If you have any questions or need further instructions email us at info@cmhny.org. To make your hotel reservations, you must call the hotel directly as described on the enclosed Hotel Reservation Form.

Registration Information
The registration fee DOES NOT INCLUDE HOTEL COSTS OR MEALS.

Coalition Members, HCBS Agencies and SPOA Agencies
• NO CHARGE

NON-MEMBERS: (RTF’s, CR’s, FBT’s, Clinics, CBOs and others that are not members of the NYS Coalition for Children’s Mental Health Services)
• Full Registration (11/27 & 28): $150
• Tuesday, 11/27 Only: $100
• Wednesday, 11/28 Only: $100

Meal Information
If staying at the Saratoga Hilton, your meals are included in the hotel rate.

Commuter Meal Rates:
• Tuesday Keynote & Awards Luncheon: $30
• Wednesday Breakfast: $20

Cancellation and Late Fee Policy: Conference registration cancellations received before November 20th entitle registrants to a full refund. NO REFUNDS will be issued for cancellations received after November 20th. Refunds will NOT be made for no-shows. However, substitutions will be allowed. ANY NO-SHOW (WITHOUT PRIOR NOTICE OF CANCELLATION) WILL BE INVOICED FOR THE FULL NON-MEMBER REGISTRATION FEE TO COMPENSATE FOR COSTS INCURRED BY THE COALITION.

All registrations must be received by November 20, 2012 to receive a badge and be included on the participant list.
Reservation Guarantee:
All reservations must be guaranteed using a credit card. The card will not be pre-charged, only used to guarantee against a no-show or late cancellation. Visa, Master Card, American Express & Discover are all acceptable.

Purchase Orders:
Purchase Orders, checks or Vouchers are not accepted for guarantee but may be used for payment if submitted to the hotel at least 48 hours prior to arrival. Purchase Orders, Checks and Vouchers cannot be accepted at time of check-in.

Tax Exempt Procedures:
If your Exempt Organization is paying for your stay, the following procedures apply: If payment is by the Organization's Check, a completed ST-119.1 and the check must be sent to the hotel attn: Reservations. To pay with organization's credit card, an ST-119.1, credit card authorization form and Hilton Attestation Form (which declares that the organization is the final and direct payer of hotel charges) must be submitted. Please fax documents with guest name, arrival date and confirmation number to (518) 584-7430. Please note that personal credit cards are not eligible for tax exempt purchases unless you are a state or federal government employee. To obtain these documents prior to arrival, please email a request to Kristin.Murphy@hilton.com. If you are paying with personal a credit card or cash, and you are a government employee of the United States, New York State, or a Political Subdivision of New York State: A fully completed ST-129 Exemption Certificate must be received and must be signed by the individual staying in the room. If more than one person or exempt organization is paying for this reservation, a separate exemption certificate is required for each individual.

To make your reservation, call 888-866-3596 and request the special Group Code: AJBN

Room Block Cutoff Date:
Thursday, November 1, 2012

Please reserve your room before this date to secure the group rate.

The Saratoga Hilton is serving as the convention’s Headquarters Hotel. Rooms are limited and requests will be honored on a first come first served basis. When the room block is full, reservations will be referred to the overflow property.

ROOM RATES:

One Night Package (Tuesday night only)
Includes overnight lodging on Tues, 11/27/12, lunch on Tuesday, and breakfast on Wednesday, and all service charges.

Run of House $161.66 single / $217.32 double ($108.66 per person)

Please note: A Room-Only Rate is available for anyone arriving prior to 11/27 or departing later than 11/28. (Room-only rate is not available on 11/27/12).

Run of House $106.00 single/double

State & local taxes will be applied to the package unless tax-exempt status has been approved – see tax-exempt information. Current tax rates are as follows: 13% applicable to room rate, 7% applicable to food & beverage. Such tax is subject to change without notice.

Cancellation Policy:

Cancellations less than forty-eight (48) hours prior to the scheduled arrival date will result in forfeiture of your deposit. If a credit card was used to guarantee the reservation, a charge equal to one night’s stay will be applied to the credit card. All reservations must be guaranteed for their duration. Arrival and departure dates may only be amended prior to check-in. Guests departing prior to their reserved departure date will be charged the full room rate for their entire scheduled stay.

Please mail any checks, and mail or fax purchase orders, vouchers and tax exempt forms to the attention of In-House Reservations:

The Saratoga Hilton
534 Broadway Saratoga Springs NY 12866.
Fax: (518) 584-7430.

Please be sure to include the reservation confirmation number, arrival date, and name of guest. Purchase orders and vouchers cannot be used to guarantee a reservation, but can be billed after the guest departs. When a credit card number is provided to guarantee a reservation, that card is not pre-charged, but used to guarantee against no-show or late cancellation.